



TATHRA BEACH BOWLING CLUB REWARDS PROGRAM

Terms & Conditions

Effective Date: 1st June 2026

1. GENERAL

1.1 Program Overview

These Terms and Conditions govern participation in the **Tathra Beach Bowling Club Rewards Program** ("Rewards Program"), operated by **Tathra Beach Bowling Club Limited** ("the Club").

Participation in the Rewards Program is voluntary and available exclusively to eligible Club members.

1.2 Acceptance of Terms

By using your membership card, membership number, or redeeming any reward or benefit under the Rewards Program, you agree to be bound by these Terms and Conditions, as amended from time to time.

1.3 Amendments

The Club reserves the right to amend, suspend, or terminate the Rewards Program and these Terms and Conditions at any time without prior notice.

Current Terms and Conditions are available from Club Reception and on the Club's website.

1.4 Nature of Rewards

Rewards, benefits, offers, discounts and promotions provided through the Rewards Program are discretionary and do not constitute a legal entitlement.

1.5 Non-Transferability

Membership, Reward Points, tier status, rewards, benefits and promotional offers are personal to the member and cannot be transferred, sold, assigned or exchanged.

1.6 Club Decisions

The Club reserves the right to determine any matter relating to the Rewards Program and its decision shall be final.

2. DEFINITIONS

Club means Tathra Beach Bowling Club Limited.

Eligible Member means a current financial member of the Club aged 18 years or older.

Membership Card means the membership card issued by the Club.

Participant means an Eligible Member participating in the Rewards Program.

Points means reward points accrued through eligible transactions.

Rewards means benefits, discounts, vouchers, offers or products available through the Rewards Program.

Tier Status means the membership level allocated under the Rewards Program.

3. ELIGIBILITY AND MEMBERSHIP

3.1 Eligibility

Participation in the Rewards Program is available to:

- Life Members;
- Financial members aged 18 years or older; and
- Any other membership category approved by the Board.

3.2 Financial Membership

Members must maintain current financial membership of the Club to participate in the Rewards Program.

3.3 Opting Out

Members may withdraw from the Rewards Program at any time by providing written notice to the General Manager.

3.4 Member Responsibilities

Members must promptly notify the Club of:

- Changes to contact details;
 - Lost or stolen membership cards;
 - Damaged membership cards; or
 - Suspected unauthorised use of their membership account.
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4. TIER MEMBERSHIP

4.1 Tier Levels

The Club may operate multiple membership tiers within the Rewards Program.

Tier names, qualification criteria, benefits and privileges will be determined by the Club and published separately.

4.2 Tier Qualification

Tier status is determined by the accumulation of qualifying points during a period determined by the Club.

4.3 Reviews

The Club may review member tier status periodically and may promote or demote members based on qualifying activity.

4.4 Changes to Tiers

The Club reserves the right to:

- Create, amend or remove membership tiers;
 - Change qualification requirements;
 - Modify benefits associated with any tier; and
 - Reassign a member's tier status at its discretion.
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5. MEMBERSHIP CARDS

5.1 Ownership

Membership cards remain the property of the Club.

5.2 Personal Use Only

Membership cards must only be used by the member to whom they are issued.

5.3 Security

Members are responsible for safeguarding their membership cards and associated PIN numbers.

5.4 Replacement Cards

Replacement cards may be issued upon presentation of acceptable identification and payment of any applicable replacement fee.

5.5 Liability

The Club accepts no responsibility for loss of points, rewards or benefits resulting from:

- Lost or stolen cards;
- Card misuse;
- Equipment malfunction;
- System failures; or

- Unauthorised use.
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6. POINTS AND REWARDS

6.1 Earning Points

Points may be earned through eligible transactions as determined by the Club from time to time.

The Club reserves the right to alter earning rates, qualifying transactions and bonus point promotions without notice.

6.2 Eligible Transactions

Points may be earned on purchases and activities approved by the Club, including but not limited to:

- Food and beverage purchases;
- Gaming machine play;
- Promotional activities;
- Member visitation incentives.

The Club may exclude certain products, services or transactions from point accrual.

6.3 Point Allocation

Points will only be awarded where a valid membership card is presented or inserted at the time of the transaction.

Retrospective allocation of points is at the Club's sole discretion.

6.4 Point Value

The redemption value of points shall be determined by the Club and may be varied at any time.

6.5 Point Expiry

Unless otherwise advised by the Club:

- Points expire on the 31st of March each year; or
- After a period of inactivity determined by the Club.

Expired points cannot be reinstated.

6.6 Redemption of Rewards

Rewards may be redeemed only by the member who earned the points.

The Club may require photo identification prior to redemption.

6.7 Restrictions

Rewards:

- Have no cash value;
- Cannot be exchanged for cash;

- Cannot be transferred; and
- Are subject to availability.

6.8 Promotional Points

Bonus points, promotional points and manually-adjusted points may not count toward tier qualification unless otherwise stated.

6.9 Special Offers

The Club may provide additional offers, bonuses, birthday rewards, visitation incentives and tier benefits at its sole discretion.

All promotional offers are subject to expiry dates and specific promotional conditions.

7. PRIVACY

7.1 Collection of Information

The Club collects personal information necessary to administer membership and the Rewards Program.

7.2 Use of Information

Members consent to the Club:

- Managing memberships and rewards;
- Administering promotions and benefits;
- Communicating Club news and marketing materials;
- Conducting customer service activities;
- Meeting legal and regulatory obligations.

7.3 Disclosure

The Club may disclose personal information to service providers assisting with the administration of the Rewards Program and where required by law.

7.4 Access and Correction

Members may request access to or correction of their personal information in accordance with applicable privacy legislation.

8. MEMBER PIN SECURITY

8.1 PIN Requirement

Membership cards may be protected by a Personal Identification Number (PIN).

8.2 Member Responsibility

Members are responsible for:

- Maintaining the confidentiality of their PIN;

- Changing the default PIN where applicable; and
- Preventing unauthorised access to their account.

8.3 PIN Reset

PINs may be reset upon presentation of satisfactory identification at Reception.

9. SUSPENSION AND TERMINATION

9.1 Voluntary Termination

Members may terminate their participation in the Rewards Program at any time.

Any unredeemed points will be forfeited upon termination.

9.2 Club Suspension or Termination

The Club may suspend or terminate a member's participation if:

- Membership lapses;
- Membership is suspended or cancelled;
- The member breaches these Terms and Conditions;
- Fraudulent activity is suspected;
- The member engages in misconduct;
- The member misuses Club property or equipment;
- The member becomes an employee of the Club (where applicable); or
- The Club otherwise considers termination appropriate.

9.3 Effect of Termination

Upon termination:

- All points and rewards are forfeited;
- Tier status is cancelled; and
- The membership card must be returned if requested.

9.4 Program Closure

The Club may suspend or discontinue the Rewards Program at any time.

Where practical, notice will be provided to members. Following termination of the program, any unused points may be cancelled after a period determined by the Club.

10. LIMITATION OF LIABILITY

To the maximum extent permitted by law, the Club is not liable for any loss, damage, cost or expense arising from participation in the Rewards Program, including:

- System failures;
- Card malfunctions;
- Lost or stolen cards;
- Unavailable rewards;
- Cancellation of promotions; or
- Amendments to the Rewards Program.

Where liability cannot be excluded by law, the Club's liability is limited to the re-crediting of points or replacement of rewards at its discretion.

11. GOVERNING LAW

These Terms and Conditions are governed by the laws of **New South Wales, Australia**.

Any disputes arising in connection with the Rewards Program shall be subject to the jurisdiction of the courts of New South Wales.